

PHHW WKLV QHHG DQG WKH LQVWLWXWLRQ VRRQ EHFURXQGHG GHHSO\ FRPPLWWHG JUDGXDWHV DWUDGLWGD\

\$ VW KIHDSIV D IQG IQHD PZHD FK D QW HNGV W, HOOLQ6QWDLWH  
7 HD FK HUV ¶ & ROOHJH LQ D QG WKHQ WR :HVWHUQ ,  
RXU PLVVLRLQ FRQWLQXDOO\ EURDGHQHG WR LQFO)  
WKD WHS DKULHNGF K RARHOD F KKHKHW D WBDLQDQHBYRW W  
V X F F HHV[VW M S VIRRQD B R O W L JUDUFHGKWDQVRBROQE HUDO  
D USANUR J UDQAS Y H Q WGXLVQVQ\ QFJKRQDQKHNQGRWMAH\$GJ W V  
D Q 6 F L H Q% M V L QDQVGH F K Q R QGRXJF D WD QPQX P D Q  
6 H U Y DQHGV ) L Q H \$ R MPVX Q Q FGD W L R Q

7KURXJKRXW WLPH ZH KDYH HDUQHG DQG PDLQWDLQH  
H[SDQQE@HWB\IRUEcDE{QAHy.ºÀ •E'c((D 0

DUR XWKG ZRUOG

7RJHWKHU ZH SURYLGH D WUDQVIRUPDWLYH HGXFDWL  
WHDFK BPOHDQW RU PRGHQ V:W XGPHSORWM DQG JUDGXDWHV W  
EHFRPH HQJDJHG DQG SURGXFWLYH JOREDO FLWLJHQV P  
GLIIHUHQFH LQ WKH GLYHUVH FRPPXQLWLHV DQG SURIH  
2XDOXB QOH D G@WKLHU@ TXL SS WOXHV

LQ+LJKHU  
(GXFDWLRQ ZH ZLOO DGYDQFH :HVFE H ZLOO DG H €

+ , \* + ( 59 \$ / 8 ( 6, 1+ , \* + ( 5( ' 8 & \$ 7 , 2 1

9 L V L R Q      OOLQ900 LORXQH V

2 X 0 L V L R Q

: H V W H U Q , O O L Q R L V 8 Q L Y H U V L W \ D L P X Q W Y R H B M L W K H C O H S D U G R I Y Q G L S Q X J T X D O R L S / S R U W X Q L W \ D Q G D I I R U G D E L O L W \

2 X 0 L V V L R Q

: H V W , H O O Q 8 Q Q R L Y H H U P / S R V Z M W U X G I B Q X M O Q A Q W W Q H G \ Q D B Q G L Y H F B P R X Q L W L H V : H S U R Y L G H F H / Q W X K G W H I Q G V X Q G H U J U S D U G R X J D D W P V D R Q G D W W D F G X H D M W H G E \ L Q C U H V H D U F K D Q G V H U Y L F H J U R X Q G H G L Q P X O W L G L V F L S O L Q D U \ V W X G I B Q G V X F D R V S S R Q D V O X Q G E A N D H U R I H V D V Q Q B Q D H Q F X D D Q N G W D C R O O D R Q R U D W L Z L W D Q X D Q F G R P P X Q D W W Q H U V

2 X 0 D O X H V

\$ F D G H ( P E H F O O H Q F H

& H Q W W R D X Q J L V W L R W U K F R P P L W W F W Q H D F K V L R Q K L H Q G L Y O B D D Q C H A U B F W L Y H L Q Y R O Y H P H Q W L Q H D A U K Q H L Q W H B B R I E Q J V V : H V W H U Q T X O O L Q R H G / B Q G G L Y H D F X S Q U W R P R W L H M W L K F D Q Q N Q Q D Q H Q U Q H L V Q H D Q F E U K H D W Q F Y K D Q O O H Q J L Q J V X S S R U W L Y H O H D U Q L Q J F R P P X Q L W \ : H D U H F R P P L W W H G W R W K D W H Q F R X G B I Y H H V D Q S P H H D Q B Q H U W W H D F R K K R H D U B M Q W D R Q U G /

+ , \* + ( 59 \$ / 8 ( 6, 1 + , \* + ( 5( ' 8 & \$ 7 , 2 1  
( [ H F X W X R P D U \

2 X U 3 O D Q

+ L J K H U 9 D O X H V L Q + L J K H G H GLXQFHDW LHRVQW H U Q , O O L Q R W K H 8 Q L H Y W U V ILYH \H W U E D V R Q H V X I O R N F P S L U H L E D I O U R Q / F F H D Q Q W B R Q \$ O E W H K G R F L D O 5 H V S R Q V D E N O ) R M A F H F R P S U L V H G R I V W X G H Q W V I D F X O W \ V W D I I D F D G H P L F \H D U D V Z H O O D V O R U Q R J P B D I R E D X U G L V F X V V L R Q H Y D O X D W L J X L G H G E \ W K H 3 D U Q Q R W K H \ V V U I D W H B W L H F B R P D O L B Q M H L H V L R Q

7 K L V ~~I S O D I O~~ action I R U W K H V W X G W Q W V D D D X F P X Q Q L W \D Q G I U I R Q H G W K R H I U W K H Z H Z L O O D G Y D Q F H R X U W U D G L W L R Q V R I H [ F H O O S H Q L F Y H H D R Q G W \ P S O H V W U D R Q G K V W D L Q D E O H I X W X U H

7 R P D N H W K L V Y 1 6 W L R Q W D H J L H F D D Q D W Q D H E S S U O H X R Q H G V L D Q Z G L O O F R Q W L Q S K R G A F D H G K D Q B W K U S R O X H R H Q W H G

:HVWHUQ ,OOLQRLV 8QLYHUVLW\ RRQV WRHUU D OUCH V SWXFGWH QHVTX LMDF XDOQW  
FRPPLWWHJQFLRVRB QDQWVLRQ HTXLW\ VRFLDO MXVWLPH DQG GL  
YDOXH DQG DV DQ HVVHQWLDO HOHPHQW RI :HVWHUQ V SXEOLF V

,8 HPEUDFHV LQGLIXYHGXWDODQG D FXOWXUH RI LQFOXVLRQ WKDW  
LQLWLDWLYHV :HVWHUQ EHOLHYHV LQ WKH HGXFDWLRQDO DQG L  
WKH VXFFHVV RI DOO LQGLYLGXDOV

\$W :,8 ZH ZLOO

0DLQWDLQ D VDIH DQG VHFXUH HQYLURQPHQW IRU DOO PHPE  
(GXFDFWH DQG HPSRZHU VVXGHQWV VWDII DQG IDFXOW\ WR  
3URYLGH FXUULFXOD SURJUDPV WUDLQLQJ UHWRKXQFWKHDC  
GLYHUVLW\ RI RXU FRPPXQLWLHV DQG WR HOHYDWH FXOWXU  
(QVXUH IDLU HTXLWDEOH DQG LQFOXVLYH DFFHVV WR 8Q  
VHUYLHV  
&UHDWH LQFOXVLYH DQG HTXLWDEOH SROLFLHV DQG SUDFWL  
'LYHUVLI\ WKH 8QLYHUVLW\ V ZRUNIRUFH E\ DVVHVVLQJ KLUI  
WDOHQWHG VWDII DQG IDFXOW\ IURP GLYHUVH EDFNJURXQGV

\$ F W L R) ~~R~~ F X V R Q