University Technology Advisory Group (uTAG) Meeting Agenda

Wednesday, March 9, 2022 • 3:00 PM

Upcoming Technology Maintenance

uTech Systems 9:00 PM – 6:00 AM, Friday evenings and Saturday mornings Mainframe – 7:00 PM – 9:00 PM, Sundays

Events

Spring Break: 3/14-3/18 Classes Resume 3/21 Summer & Fall Advance Registration begins 3/21 2nd 8-week session begins 3/21 Summer & Fall Open Registration begins 4/4 Final Grade reporting made available 4/4

Agenda

1. CIO update

Four technology-related policies recently updated and approved by President's Cabinet:

<u>Technology Use Policy</u> (formerly Appropriate Use Policy)

Synopsis of changes: added language to incorporate Computer Anti-Virus Policy, DCMA / HEOA Policy and Email Usage and Political Activity Policy. Added requirement for annual security awareness training and remediate phishing awareness training for employees who fail phishing tests.

Password Policy

Synopsis of changes: updated to require increased password complexity to 12 characters, where possible, to improve cybersecurity posture of the university.

Data Security and Handling Policy

Synopsis of changes: incorporated Encryption Policy and Database, Data Mart, & Data Warehouse Policy. Clarified that personal use of university provided resources is strictly prohibited (language added to address personal use of web hosting space and emails)

University Web Use, Accessibility, and Privacy Policy

Synopsis of changes: combined individual Web Accessibility Policy, Web Use Policy, and Web Privacy Policy into a single pol We are working with Unifyed to test the latest Engage release that contains fixes and enhancements to their Engage mobile app. If our tests are successful, all of the mobile applications should be working and we can go live with the Engage mobile app.

We are testing the latest Unifyed Admit release that contains our requested bug fixes and enhancements. They have another release coming out at the end of March that should contain all of our critical-to-go-live fixes. We continue to test the Admissions business functionality within Admit.

We are evaluating 3rd party Financial System and Human Resources/Payroll systems to integrate with Unifyed Student.

Unifyed Roadmap

Unifyed Verify - Implemented

Unifyed Student Engage - web portal Implemented

Mobile App - Project In Progress

Unifyed Student-Admit - In Progress

Unifyed Yoda - Implemented

Unifyed Event Management System

Unifyed Student - Manage

Financial Aid Application (PowerFAIDS)

Finance Implementation (SAP ByDesign or Microsoft Dynamics)

HR Implementation (SAP ByDesign or Microsoft Dynamics)

Payroll Implementation

4. University Technology updates

Network and Data Center (Dan Romano)

Purchased new storage array for mainframe as current storage is "end of support", unit will be installed soon.

Purchasing new Internet egress firewall for Macomb campus.

Installed new Internet egress firewall for QC campus

Updating Macomb campus wireless "back end"

This will allow more expansion/upgrades for Macomb campus wireless networks.

Purchasing and installing Corbin/Olson ResNet wireless next

Installing new VoIP phone systems in Sherman Hall

QC Technology (Jeff Calhoun)

Classroom video conference room upgrades

28 rooms completed since last summer, 8 before that

Plan to complete 10 more by the end of April

This will increase the number of VC capable group spaces from 20 to 38

Mobile workstation (laptop) project

New WIU associated childcare center in Downtown Moline

Spanish Bilingual Early Learning and Family Empowerment Lab

Last Fall, Mandated Reporter Training was offered to the national childcare group, HeadStart in collaboration with Penn State Working on an online IL constitution course to be offered statewide as alternative to exam (part of Alternative Credential program with ICCB)

As part of that Alternative Credential program we are also working with subject matter experts on curriculum development for an Algebra II and Language Arts Writing II that we will start course development on this summer/fall.

CAIT's WIU Mobile app has been taken offline and will be replaced with Unyfied product

Information Security (Brian Andrews)

No new updates

Digital Spaces (Ian Szechowycz)

90% of Rooms have received new microphones* Interviewing candidates this week for an open position

Open discussion or new business

Incident/outage dashboard: <u>http://www.wiu.edu/university_technology/status/index.php</u> Bitlocker is continuing to be installed on WIU machines. Opt-in notifications – Details on signing up at <u>http://www.wiu.edu/university_technology/announcements/#optin</u> Other new business No new business

Next meeting

April 13, 2022, 3:00 pm.